

Carolyn,
to: Patient's mother
recognized you for the excellent
service provided by saying,
"you were friendly and
used proper verbiage in your
interactions. For example: Is it
was your pleasure, can I get
you anything else etc."

from: Thank you for the
kind, excellent service provided
and for all that you do.
* Please accept the enclosed gift
certificate as a token of our appreciation.
Service Excellence Dept + Webb's Family

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Carolyn Arbuckle

thx;)